



## **Conditions of Use**

Welcome to our online store! Paras Group(Parasgroupindia.com)and its associates provide theirservices to you subject to the following terms and conditions(“Terms”). If you visit or shop within this website, you accept these conditions. Please read them carefully.

By subscribing to or using any of our services you agree that you have read, understood and are bound by the Terms, regardless of how you subscribe to or use the services. If you do not want to be bound by the Terms, you must not use our website or shop on it.

Your use of the Website and services and tools are governed by the following Terms as applicable to the Website including the applicable policies which are incorporated herein by way of reference. If You transact on the Website, You shall be subject to the policies that are applicable to the Website for such transaction. By mere use of the Website, You shall be contracting with Parasgroupindia.com and these terms and conditions including the policies constitute Your binding obligations, with Parasgroupindia.com.

For the purpose of these Terms of Use, wherever the context so requires "You" or "User" shall mean any natural or legal person who has agreed to become a buyer on the Website by providing Registration Data while registering on the Website as Registered User using the computer systems. Parasgroupindia.com allows the User to surf the Website or making purchases without registering on the Website. The term "We", "Us", "Our" shall mean Parasgroupindia.com.

## **Introduction**

The domain name www.Parasgroupindia.com (hereinafter referred to as "Website") is ownedby Paras Group a company incorporated under the Companies Act, 1956 with its registered office at 21/360,Ganjpara,Raipur-492001, Chhattisagr, India(hereinafter referred to as "Paras Group"). Use of the Website is offered to you conditioned on

acceptance without modification of all the terms, conditions and notices contained in these Terms, as may be posted on the Website from time to time. Parasgroupindia.com at its sole discretion reserves the right not to accept a User from registering on the Website without assigning any reason thereof

## **Privacy**

Please review our Privacy Notice, which also governs your visit to our website, to understand our practices.

## **User Conduct and Rules**

You agree and undertake to use the Website and the Service only to post and upload messages and material that are proper. By way of example, and not as a limitation, you agree and undertake that when using a Service, you will not:

1. defame, abuse, harass, stalk, threaten or otherwise violate the legal rights of others;
2. publish, post, upload, distribute or disseminate any inappropriate, profane, defamatory, infringing, obscene, indecent or unlawful topic, name, material or information;
3. upload files that contain software or other material protected by intellectual property laws unless you own or control the rights thereto or have received all necessary consents;
4. upload or distribute files that contain viruses, corrupted files, or any other similar software or programs that may damage the operation of the Website or other user's computer;
5. conduct or forward surveys, contests, pyramid schemes or chain letters;
6. download any file posted by another user of a Service that you know, or reasonably should know, cannot be legally distributed in such manner;
7. falsify or delete any author attributions, legal or other proper notices or proprietary designations or labels of the origin or source of software or other material contained in a file that is uploaded;
8. violate any code of conduct or other guidelines, which may be applicable for or to any particular Service;
9. violate any applicable laws or regulations for the time being in force in or outside India;and
10. violate any of the terms and conditions of this Agreement or any other terms and conditions for the use of the Website contained elsewhere herein.
11. exploit any of the services. We might refuse any of our services, terminate accounts, and/or cancel orders at our discretion, including but not limited to, if we believe that

customer conduct violates applicable law or is harmful to our interests.

12. You shall not make any derogatory, defamatory, abusive, inappropriate, profane or indecent statement/s and/or comment/s about Parasgroupindia.com, its associates and partners on any property owned by Parasgroupindia.com.
13. The products as described on this website and its purchase are for personal use only. You may not sell or resell any of the products you buy from us. We reserve the right, with or without notice, to cancel or reduce the quantity of any products to be provided to you that we believe, may result in the violation of our Terms and Conditions.

### **User Warranty and Representation**

The user guarantees, warrants, and certifies that you are the owner of the content which you submit or otherwise authorized to use the content and that the content does not infringe upon the property rights, intellectual property rights or other rights of others. You further warrant that to your knowledge, no action, suit, proceeding, or investigation has been instituted or threatened relating to any content, including trademark, trade name service mark, and copyright formerly or currently used by you in connection with the Services rendered by Parasgroupindia.com. You agree that, to the fullest extent permitted by applicable law, we will not be responsible or liable (whether in contract, tort (including negligence) or otherwise), under any circumstances, for any (a) interruption of business; (b) access delays or access interruptions to the site; (c) data non-delivery, non delivery, corruption, destruction or other modification; (d) loss or damages of any sort incurred as a result of dealings with or the presence of off-websitelinks on the website; (e) computer viruses, system failures or malfunctions which may occur in connection with your use of the site, including during hyperlink to or from third party websites (f) any inaccuracies or omissions in content or (g) events beyond our reasonable control.

### **Exactness Not Guaranteed**

Parasgroupindia.com hereby disclaims any guarantees of exactness as to the finish and appearance of the final Product as ordered by the user. We are attempting to be as accurate as possible when describing our products on the website. However, we do not warrant that the product descriptions, colours, information or other content available on the website are effective, accurate, complete, or error-free unless to the extent as applicable by the law. Any discrepancies must be brought to the notice to Parasgroupindia.com within 2 days of delivery. No requests will be taken thereafter.

## **Intellectual Property Rights**

1. Unless otherwise indicated or anything contained to the contrary or any proprietary material owned by a third party and so expressly mentioned, Parasgroupindia.com owns all Intellectual Property Rights to and into the Website, and is protected by laws of India, including laws governing all applicable forms of intellectual property. The intellectual property include without limitation, any and all rights, title and interest in and to copyright, related rights, patents, utility models, trademarks, trade names, service marks, designs, know-how, trade secrets and inventions (whether patentable or not), goodwill, source code, meta tags, databases, text, content, graphics, icons, and hyperlinks. You acknowledge and agree that you shall not use, reproduce or distribute any content from the Website belonging to Paras Group without obtaining written authorization from Parasgroupindia.com.

2. Notwithstanding the foregoing, it is expressly clarified that you will retain ownership and shall solely be responsible for any content that you provide or upload when using any Service, including any text, data, information, images, photographs, music, sound, video or any other material which you may upload, transmit or store when making use of our various Service. However, with regard to the product customization Service (as against other Services like blogs and forums) you expressly agree that by uploading and posting content on to the Website for public viewing and reproduction/use of your content by third party users, you accept the User whereby you grant a non-exclusive license for the use of the same.

In the access or use of the our website, you shall comply with the Terms and Conditions and the special warnings or instructions for access on the website. You shall act always in accordance with the law, custom and in good faith. You may not make any change or alteration to the website or any Content or services that may appear on this website and may not impair in any way the integrity or operation of the website. Without limiting the generality of any other provision of these Terms and Conditions, if you default negligently or willfully in any of the obligations set forth in these Terms and Conditions, you shall be liable for all the losses and damages that this may cause to Parasgroupindia.com

## **Links To Third Party Sites**

The Website may contain links to other websites ("Linked Sites"). We are not responsible for the content of any other websites linked to or from our website. Links appearing on this website are for convenience only and are not an endorsement by us, of the referenced content, product, service, or supplier. Your linking to or from any off-website pages or other websites is at your own risk. We are in no way responsible for examining or evaluating, and we do not warrant the offerings of, any other website linked to or from the site, nor do we assume any responsibility or liability for the actions, content, etc. of such pages and websites, including, without limitation, their

privacy policies and terms and conditions.

#### Disclaimer Of Warranties/Limitation Of Liability

Parasgroupindia.com has endeavoured to ensure that all the information on the Website is correct, but Parasgroupindia.com neither warrants nor makes any representations regarding the quality, accuracy or completeness of any data, information, product or Service. In no event shall Parasgroupindia.com be liable for any direct, indirect, punitive, incidental, special, consequential damages or any other damages resulting from: (a) the use or the inability to use the Services;(b) unauthorized access to or alteration of the user's transmissions or data;( c) any other matter relating to the services; including, without limitation, damages for loss of use, data or profits, arising out of or in any way connected with the use or performance of the Website or Service. Neither shall Parasgroupindia.com be responsible for the delay or inability to use the Website or related services, the provision of or failure to provide Services, or for any information, software, products, services and related graphics obtained through the Website, or otherwise arising out of the use of the website, whether based on contract, tort, negligence, strict liability or otherwise. Further, Parasgroupindia.com shall not be held responsible for non-availability of the Website during periodic maintenance operations or any unplanned suspension of access to the website that may occur due to technical reasons or for any reason beyond Parasgroupindia.com's control. The user understands and agrees that any material and/or data downloaded or otherwise obtained through the Website is done entirely at their own discretion and risk and they will be solely responsible for any damage to their computer systems or loss of data that results from the download of such material and/or data. We do not endorse or control the User Content transmitted or posted on the our website and therefore, we do not guarantee the accuracy, integrity or quality of User Content. You understand that by using this website, you may be exposed to User Content that is offensive, indecent or objectionable to you. Under no circumstances will we be liable in any way for any User Content, including, without limitation, for any errors or omissions in any User Content, or for any loss or damage of any kind incurred by you as a result of the use of any User Content transmitted, uploaded, posted, e-mailed or otherwise made available via the website. You acknowledge that we have the right (but not the obligation) in our sole discretion to refuse to post or remove any User Content and we reserve the right to change, condense, or delete any User Content. We reserve the right to refuse service without prior notice for any users who violate these Terms and Conditions or infringe the rights of others.

#### **Pricing**

Prices for products are described on our Website and are incorporated into these Terms by reference. All prices are in Indian rupees. Prices, products and Services may change at Parasgroupindia.com's discretion.

## **Shipping**

Title and risk of loss for all products ordered by you shall pass on to you upon Parasgroupindia.com's shipment to the shipping carrier.

## **Delivery**

Parasgroupindia.com will make a maximum of three attempts to deliver your order. In case the customer is not reachable or does not accept delivery of products in these attempts Parasgroupindia.com reserves the right to cancel the order(s) at its discretion.

An estimated delivery time is displayed on the Order Summary page. On placing your order, you will receive an email containing a summary of the order and also the estimated delivery time to your location.

Sometimes, delivery may take longer due to

1. bad weather
2. flight delays
3. political disruptions
4. other unforeseen circumstances

In such cases, we will proactively reach out to you. Please check your emails regularly for such updates.

Also, we will not be able to compensate for any mental agony caused due to delay in delivery. The customer can cancel the order at any moment of time even if the delivery time exceeds the expected delivery time. The customer will be refunded back in the account as soon as the order is successfully canceled.

## **Termination**

1. Parasgroupindia.com may suspend or terminate your use of the Website or any Service if it believes, in its sole and absolute discretion that you have breached any of the Terms.
2. If you or Parasgroupindia.com terminates your use of the Website or any Service, Parasgroupindia.com may delete any content or other materials relating to your use of the Service and Parasgroupindia.com will have no liability to you or any third party for doing so.
3. You shall be liable to pay for any Service or product that you have already ordered till the time of Termination by either party whatsoever. Further, you shall be entitled to your royalty payments as per the User License Agreement that has or is legally deemed accrued to you.

## **Governing Law**

No claims or action arising out of, or related to, the use of the website or these terms and conditions may be brought by you after more than one (1) year of the cause of

action relating to such claim or action arose.

With respect to any dispute regarding the website, all rights and obligations and all actions contemplated by these Terms and Conditions shall be governed by the laws of India and the courts of Raipur, Chhattisgarh, India, as if the Terms and Conditions were a contract wholly entered into and wholly performed within Raipur, Chhattisgarh, India, subject to foreign legal mandatory provisions. To the fullest extent permitted by applicable law, any dispute, differences or claim arising out your visit to our website shall be referred to the partners of Paras Group in accordance with the law. The venue of such arbitration shall be at Raipur, Chhattisgarh, India and the award of the Arbitrator shall be final and binding on all parties and may be entered as a judgment in any court of competent jurisdiction. To the fullest extent permitted by applicable law, no arbitration under these Terms and Conditions shall be joined to an arbitration involving any other party subject to this Terms and Conditions, whether through class arbitration proceedings or otherwise.

To the extent arbitration is not permitted by applicable law, any dispute relating in any way to your visit to the website shall be submitted to an appropriate court or other judicial body in India, as applicable, without prejudice to the applicable law and all applicable provisions of this Section, and subject to our right to seek injunction or other appropriate relief in any court, if you have in any manner violated or threatened to violate our intellectual property rights and you consent to exclusive jurisdiction and venue in such courts.

Your consent to receive any agreements, notices, disclosures and other communications (collectively, "Notices") to which these Terms and Conditions refer from us electronically including without limitation by email or by posting notices on this website. You agree that all Notices that we provide to you electronically satisfy any legal requirement that such communications be in writing. To withdraw your consent to receive Notices electronically, you must notify us of your withdrawal of such consent by emailing us at email admin@Parasgroupindia.com. and discontinue your use of this website. In such event, all rights granted to you pursuant to these Terms and Conditions, including but not limited to the limited licenses set forth hereof, shall automatically terminate. Unfortunately, we cannot provide the benefits of this website to any user that cannot consent to receipt of Notices electronically.

You acknowledge and agree that these Terms and Conditions constitute the complete and exclusive agreement between us concerning your use of the website, and supersede and govern all prior proposals, agreements, or other communications.

We reserve the right, in our sole discretion, to change these Terms and Conditions at any time by posting the changes on the website and providing notice of such change. Any changes are effective immediately upon posting to the Site and release of notice of such change. Your continued use of the website thereafter constitutes your agreement to

all such changed Terms and Conditions. We may, with or without prior notice, terminate any of the rights granted by these Terms and Conditions. You shall comply immediately with any termination or other notice, including, as applicable, by ceasing all use of the website.

Nothing contained in these Terms and Conditions shall be construed as creating any agency, partnership, or other form of joint enterprise between us. In the event that any provision of these Terms and Conditions shall be unenforceable or invalid under any applicable law or be so held by any applicable arbitrate award or court decision, such unenforceability or invalidity shall not render these Terms and Conditions unenforceable or invalid as a whole but these Terms and Conditions shall be modified, to the extent possible, by the adjudicating entity to most fully reflect the original intent of the parties as reflected in the original provision.

### **Headings**

The headings and subheadings herein are included for convenience and identification only and are not intended to describe, interpret, define or limit the scope, extent or intent of the Terms or the right to use the Website by you contained herein or any other section or pages of the Website or any Linked Sites in any manner whatsoever

### **Report Abuse**

As per these Terms, users are solely responsible for every material or content uploaded on to the Website. Parasgroupindia.com does not review the contents in any way before they appear on the Website. Parasgroupindia.com does not verify, endorse or otherwise vouch for the contents of any user or any content generally posted or uploaded on to the Website. Users can be held legally liable for their contents and may be held legally accountable if their contents or material include, for example, defamatory comments or material protected by copyright, trademark, etc. If you come across any abuse or violation of these Terms, please report to [admin@parasgroupindia.com](mailto:admin@parasgroupindia.com).

### **Cancellation of Fraudulent/Loss to business Orders**

To provide a safe and secure shopping experience, we regularly monitor transactions for fraudulent activity. In the event of detecting any suspicious activity, Parasgroupindia.com reserves the right to cancel all past, pending and future orders without any liability.

Parasgroupindia.com also reserves the right to refuse or cancel orders in scenarios like inaccuracies in pricing of product on website and stock unavailability. We may also require additional verification or information before accepting any order. We will contact you if all or any portion of your order is cancelled or if additional information is required to accept your order. If your order is cancelled after your card has been charged, the said amount will be reversed to your Card Account. Any promotional



voucher used for the cancelled orders may not be refunded.

The customer may be considered fraudulent if any of the following scenarios are met:

1. Customer doesn't reply to the payment verification mail sent by Parasgroupindia.com
2. Customer fails to produce adequate documents during the payment details verification
3. Misuse of another customer's phone/email
4. Customer uses invalid email and phone no.
5. Overuse of a voucher code
6. Use of a special voucher not tagged to the email ID used.
7. Customer returns the wrong product
8. Customer refuses to pay for an order
9. Customer is involved in the snatch and run for any order

#### **Grievances Officer**

In accordance with Information Technology Act 2000 and rules made there under, the name and contact details of the Grievance Officer are provided below:

Mr. Bhavin Sangoi

Paras Group

21/360,Ganjpara,Raipur-492001.

Chhattisgarh, India.

Phone: +91- 9111108584

Email: [admin@parasgroupindia.com](mailto:admin@parasgroupindia.com)

Time: Mon - Sat (10:00-18:00)